

Logging in and Initial setup

When your Zoom Phone license is assigned, you receive an email from Zoom. You can use the “Zoom Applications” link at the bottom of the email to open the Zoom web portal or you can navigate to <http://arizona.zoom.us>.

Steps 1 through 4 in this document walk you through clicking on the link in the email to successfully log into the university’s Zoom account and not a personal Zoom account.

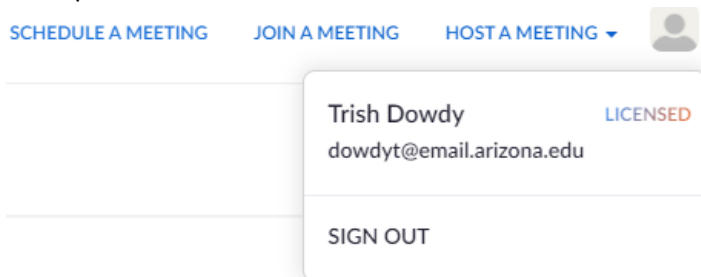
1. Click the “Zoom Applications” link at the bottom of the email to open the Zoom web portal.



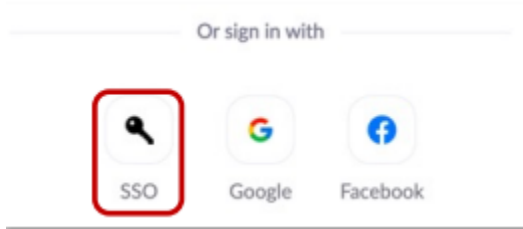
2. Click the SIGNIN link at the top of the screen.



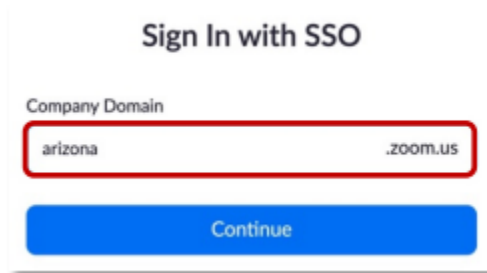
If you do not see a SIGNIN link at the top of the screen, you are already signed in. Click the profile icon in the top right-hand corner to confirm you are signed into the university’s zoom account and not a personal account.



3. Scroll down and click the SSO (Single Sign-On) button to sign into the university's Zoom account.



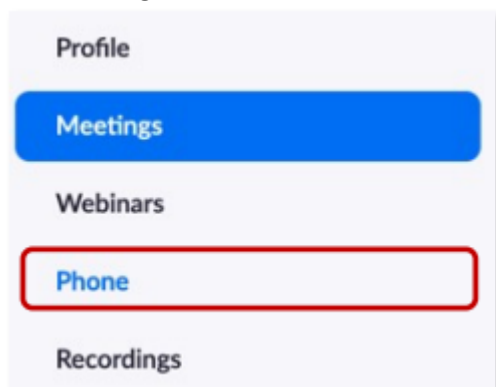
4. Enter Arizona in the Company Domain field and click Continue.

A screenshot of the "Sign In with SSO" form. The title "Sign In with SSO" is at the top. Below it is a label "Company Domain". There is a text input field containing "arizona" and a dropdown menu showing ".zoom.us". Below the input field is a blue button labeled "Continue". The entire input field area is highlighted with a red rectangular box.

5. Use your University of Arizona netid credentials.

A screenshot of the University of Arizona WebAuth login page. At the top is the University of Arizona logo and the text "WebAuth". Below this is a heading "Log in with your NetID and Password". There are two input fields: "NetID" and "Password". Below the input fields is a dark blue button labeled "LOGIN".

6. Once you have logged into the university's Zoom account, locate and click on the Phone tab in the left-side navigation.



Quick setting your extension of Zoom Phone

Extension Number

Select country and area code

United States

520

I

Set your time zone. You can change it later in Profile

(GMT-7:00) Arizona

Set PIN code to listen to voicemail by telephone

2240



Setup

7. On the **Quick setting your extension of Zoom Phone** page, confirm your time zone is correct. The time zone affects several Zoom Phone features.
8. The PIN code is used to check your voicemail If you get a desktop handset. You do not need a PIN code to check voicemail using the Zoom app or web portal.
9. Enter your area code in the second field. If you do not “set” your area code, you’ll have to enter the area code every time you make a call.
10. Click the blue Setup button.